

Helping people get connected



Almost 100 years ago Rural Action Derbyshire was created to support people through the effects of life changing times and now, as that work continues, we are helping to connect people through digital channels.

Do you know someone who struggles with the internet?

Digital connectivity is important now more than ever, whether it's for the weekly shop, a medical appointment or keeping in touch with family.



Poor rural internet connection, the reluctance of an elderly relative to start using it or the frustration of navigating different websites are just some examples of problems encountered.

When we receive an enquiry we will call them to hear what the problem is and select the most suitable volunteer to meet the needs of that person.



We can help



We have trained "Cyber Buddy" volunteers who can help people across Derbyshire who would benefit from one-to-one digital support.

Our Cyber Buddies have on-going cyber security updates with Digital PCSO's at Derbyshire Police.

They are DBS checked and undergo Safeguarding training so we can be sure we are doing everything we can to keep you or your family member safe.



What they say

"It is wonderful to have someone who can help me out with the internet. I bought a tablet so I could keep in touch with my family, but I just kept getting confused with simple things. I really am so grateful, I can't tell you how much it means to me.

My family are so pleased to be able to video call me now, it really is wonderful and I can't thank them enough".

Joyce - Chesterfield

Get in touch

If you want some help with digital, or you know someone who does, please get in touch.



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Please leave a message.



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